



## STP: Unit 2 Communication

This course presents a body of knowledge and skills that today's construction supervisors need in order to be effective communicators on their job site.

- Effective communication
- Learning to listen
- Carrying on conversations
- Persuasion, negotiation, and confrontation
- Communicating with your crew
- Putting it in writing
- Meetings that work
- Electronic communication
- Improving communication

*\*Instructor: Peter Etzel of Etzel Consulting*

**Name:** \_\_\_\_\_

**Company:** \_\_\_\_\_

**Email:** \_\_\_\_\_

**Phone Number:** \_\_\_\_\_

**Registration Fee (\$550) x \_\_\_\_\_ (Attendees) = Fee Enclosed \$ \_\_\_\_\_**

**Registration Fee (\$475) x \_\_\_\_\_ (Attendees) = Fee Enclosed \$ \_\_\_\_\_**

***A Minimum of 8 Students Must be Enrolled by May 6***

### **Payment Options:**

**Check**     **Invoice Requested**     **Credit Card**

Mail Checks to:  
912 Silas Deane Hwy., Suite 112  
Wethersfield, CT 06109

(Register Online or call  
the CCIA Office)

*For more Info., contact Brie Campbell*

*bcampbell@ctconstruction.org or @ (860) 529-6855*

### **Course Schedule is as Follows;**

**May 11, 2022**

**May 18, 2022**

**May 25, 2022**

**June 1, 2022**

**June 8, 2022**

### **Time:**

**5:00 - 8:30 pm**

### **Location:**

**CCIA Office**  
**912 Silas Deane Hwy.**  
**Suite 112**  
**Wethersfield, CT**

### **Cost:**

**\$550/pp**

**(includes 6.35% CT sales tax)**

**\$475/pp**

**(for Companies sending 5 or more students)**

Cancellation Policy: A full refund will be given to cancellations made 14 calendar days prior to the class kick-off. After such time, no refunds will be given. Replacements are acceptable and must be submitted via email to Brie Campbell.