



AGCCT
AGC OF CONNECTICUT



AGC's Supervisory Training Program

Unit 6: Risk Management and Problem Solving Five Wednesday Evenings

October 9, 16, 23, 30, & November 6, 2019 | 5:00 pm – 9:00 pm

Supervisory skill — or the lack of it — directly affects every company's bottom line. Each day decisions made by every foreman and superintendent are crucial to the success or failure of every construction project. You make your money in the field. Or you lose it.

This course includes the following sessions:

- **What is Risk:** introduces identifying sources of problems; identifying barriers to problems; preventing problems instead of solving problems;
- **Human Performance Risk:** describes the attributes required for quality safety leadership, communication methods, rules and expectations, and understanding the human factor to safety;
- **Reactive Problem Solving:** identifies the steps in a problem-solving model and describes the steps included in the problem-solving model;
- **Proactive Problem Solving:** focuses on recognizing the sources of risk related problems. Anticipating the problems that create the greatest risk and identifying the techniques for eliminating, minimizing or managing associated risks;
- **Labor Costs and Subcontractor Risk:** describes the relationship between proactive problem solving and cost control. Developing a Cause and Effect Diagram to help identify causes of problems; applying the problem solving and decision-making process to subcontractor work;
- analyzing cost control data to obtain compensation for or recovery of additional costs;
- **Safety, Risk, Emergencies, and Crisis Management:** describes loss control, preventing workplace violence, jobsite security, public relations, terrorism, and understanding how to react to a crisis or emergency;
- **Risk Management:** identifies required insurance protection, worker's compensation, direct and indirect costs, fleet safety programs, and environmental issues;
- **Risk Specific Solutions:** details the responsibilities of a site supervisor, site specific safety planning, and common hazard awareness.

Location: Qualidigm Conference Center, 912 Silas Deane Highway, Suite 106, Wethersfield, CT 06109

Cost: \$450 per person | \$400 per person – *for companies sending 5 or more students to a class*
- Cost includes 6.35% CT sales tax

Instructor: Peter Etzel, Construction Management Consulting Services

Register by Friday, September 27, 2019 | Registration Form on Reverse Side



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REGISTRATION | Supervisory Training Program, Unit 6: Risk Management and Problem Solving
Cost: \$450 per person | \$400 per person with 5 or more attendees - includes 6.35% CT sales tax

Contact Name: _____ Company Name: _____

E-Mail Address: _____ Phone: _____

Names of Attendees: _____

Amount Due: \$ _____ | Check Enclosed Credit Card Payment

Register by e-mail to: John Wilhelm: jwilhelm@ctconstruction.org

Send Payment to: AGC of Connecticut, 912 Silas Deane Highway, Suite 112, Wethersfield, CT 06109

CREDIT CARD AUTHORIZATION

Total Amount Due: \$ _____ | Credit Card Type: Visa MasterCard Discover

Cardholder Name _____

Card Number _____ | Expiration Date _____

Zip Code _____ | CVV2 _____ (3 digit number on back of Visa/MC, Discover)

Card Billing Address _____

Contact Name _____

Please do not e-mail credit card authorization.

Cancellation policy: Full refunds will be made for cancellations received **14 calendar days** before the **first day of class**. After that date, no refunds will be granted. Replacements accepted.

For more information about the program, contact John Butts, 860-529-6855 | jbutts@ctconstruction.org

For more information about registration, contact John Wilhelm, 860-529-6855 | jwilhelm@ctconstruction.org