



AGC's LEAN Construction Education Program  
**UNIT 7: PROBLEM-SOLVING PRINCIPLES AND TOOLS**  
Monday, July 20, 2015 | 8:00 am – 5:00 pm

**LEAN CONSTRUCTION UNIT 7: PROBLEM-SOLVING PRINCIPLES AND TOOLS** is a seven hour, instructor-led course that describes the Lean Problem Solving Process and illustrates how to use tools to solve problems in a lean manner.

Following successful completion of this course, participants will be able to:

- ✓ Define the difference between traditional and lean problem solving;
- ✓ Describe how to create a team environment to solve problems;
- ✓ Explain how to create trust to avoid problems;
- ✓ Describe Observation Walks;
- ✓ Identify root causes of problems.

**Date:** Monday, July 20, 2015, 8:00 am – 5:00 pm

**Location:** CCIA, 912 Silas Deane Highway, Suite 112, Wethersfield, CT

**Instructor:** Colin Milberg, ASKM & Associates

Colin Milberg has 15 years construction management experience, has worked with public and private organizations assisting project teams and organizations to implement Lean Construction and Enterprise practices. He has a Ph.D. from University of California, Berkeley; he co-founded the Lean Construction Institute San Diego, and is on the core group of LCI New England.

**Cost:** \$375 per person (*members*) \$475 per person (*non-members*) (Includes 6.35% CT Sales Tax)

**REGISTRATION | UNIT 7: PROBLEM-SOLVING PRINCIPLES AND TOOLS | Monday, July 20, 2015**

Contact Name: \_\_\_\_\_ Company Name: \_\_\_\_\_

E-Mail Address: \_\_\_\_\_ Phone: \_\_\_\_\_

Names of Attendees: \_\_\_\_\_

Amount Due: \$ \_\_\_\_\_ |  Check Enclosed |  Pay by Credit Card (*contact John Wilhelm*)

*Checks payable to AGC of Connecticut*

*Credit Card Payment: Please contact John Wilhelm to process at 860-529-6855 (VISA, MasterCard, Discover)*

Please fax (860-563-0616) or e-mail ([jwilhelm@ctconstruction.org](mailto:jwilhelm@ctconstruction.org)) registration to John Wilhelm

Send payment to: AGC of Connecticut, 912 Silas Deane Highway, Suite 112, Wethersfield, CT 06109



Lean Construction  
EDUCATION PROGRAM



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*An Associated General Contractors of America (AGC) Education Program*

**About AGC's LEAN Construction Education Program**

To develop the tools needed to build lean, the Associated General Contractors of America (AGC) has developed the Lean Construction Education Program. Construction professionals at all experience levels will learn the building blocks necessary to transform their projects and companies into a lean operating system.

For more information contact John Butts, AGC/CT Executive Director  
860-529-6855 | <mailto:jbutts@ctconstruction.org>

CCIA / AGC of CT  
912 Silas Deane Highway, Suite 112 | Wethersfield, CT 06109  
[www.ctconstruction.org/agcct](http://www.ctconstruction.org/agcct)

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Quality People. Quality Projects.

